

2022 THE BLOOM REPORT



75th North Carolina Azalea Festival www.ncazaleafestival.org Alison Baringer | Executive Director 910.216.9400 | alison@ncazaleafestival.org











ABOUT US

The North Carolina Azalea Festival is Wilmington's annual community celebration and the largest festival of its kind in the state. Founded in 1948, the Azalea Festival has emerged as Wilmington's premier event. The Festival's concerts, fairs and special events are attended by an **estimated 300,000 people**. Each event is a celebration, beginning with the arrival of Queen Azalea at the official opening of the five-day event. Everywhere the blooming azaleas offer colorful testimony to the rich heritage of coastal Carolina.

Staging the Azalea Festival – **every year for seventy-five years** – is a real community effort, and everyone who works on, participates in, or simply enjoys the Festival can be proud of these honors. They are a positive reflection on the greater Wilmington area as well. The North Carolina Azalea Festival's mission is to encourage volunteerism and civic participation as it contributes to the region's economy. In 2011, the University of North Carolina Wilmington completed a year-long study on the economic impact the Azalea Festival has on the City of Wilmington and the region. Results of this study concluded that the Azalea Festival has an over **\$50,000,000 impact on our local community annually**.

MISSION

The mission of the North Carolina Azalea Festival is to be nationally recognized as a showcase for our community's rich array of artwork, gardens, history, and culture through recreational, educational and family-oriented events. The Festival **encourages volunteerism** and civic participation as it **contributes to the region's economy** and promotes the unique qualities of Wilmington's river-to-the-sea community.

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The North Carolina Azalea Festival is a 501(c)3 non-profit



- Directors on the Board (Volunteers)
- 3 Full-Time Staff
 - Part-Time Seasonal Staff
- 134 Volunteer Chair/Co-Chair Leaders
- 28 Emeritus Volunteers
- 1,000+ Volunteers
- 13 Youth Committee Volunteers (AFYC)
- 6 Interns

First Queen Azalea Jacqueline White, 1948 Photo Courtesy of the



Carrie Underwood, 2006





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FESTIVAL EVENTS









FESTIVAL EVENTS

Airlie Luncheon Garden Party Art Unveiling Azalea Sweep Azalea Suite Azaleas on Tour Porch Parade Presented by Custom Colors Azalea Sun Run Presented by Harris Teeter Boxing Presented by US Army Brigade Boys & Girls Club Visit Celebrity Reception Chefs' Showcase Presented by LM Restaurants Family of Brands Concert Series Fireworks Presented by Corning Credit Union

FESTIVAL PROGRAMMING

AFYC (Azalea Festival Youth Committee) Cadet Escorts Diversity & Inclusion Festival Fun Guide Presented by PuroClean High School Writing Contest Governmental Press Conference Hospital Visit Parade Presented by Dollar General Past Presidents' Party Patrons' Party Gala Piedmont Natural Gas Performing Arts Stage Queen's Coronation Celebration Concert Queen's Dinner & Dance Party Scholarship Princess Pageant School Visit Street Fair Presented by DGX Tunes & Blooms Presented by Wilmington Grill

Jean A. Lawler Emeritus Program Past Presidents' Program Pin Pal Program Presented by Wilmington Grill Queen's Court Volunteer Appreciation Youth Art Contest

FESTIVAL ASSOCIATED EVENTS

Associated Events are predominantly organized/planned by an entity other than the Azalea Festival. The Azalea Festival uses its marketing reach and other Festival resources to help ensure these events are a success, with proceeds largely benefiting the individual entity. This is a way for the Azalea Festival to broaden our reach while supporting other groups in the community.

> Ambassador Tea...with the Cape Fear Garden Club Azalea Festival Children's Tea...with the Cape Fear Volunteer Center After Garden Get Down...with LM Restaurants Cape Fear Garden Club Azalea Garden Tour and Ribbon Cutting © ...with the Cape Fear Garden Club Capt'n Bills East Coast Open...with Capt'n Bills Coin Show...with the Lower Cape Fear Coin Club Comedy Show Historic Wilmington Home Tour...with Historic Wilmington Foundation Juried Art Show and Sale...with the Wilmington Art Association *Little Shop of Horrors*... with Thalian Hall Paws on Parade, The Official Dog Garden Paw-ty...with paws4people® Port City Duck Dash... with Cape Fear Habitat for Humanity Wine Dinner...with LM Restaurants



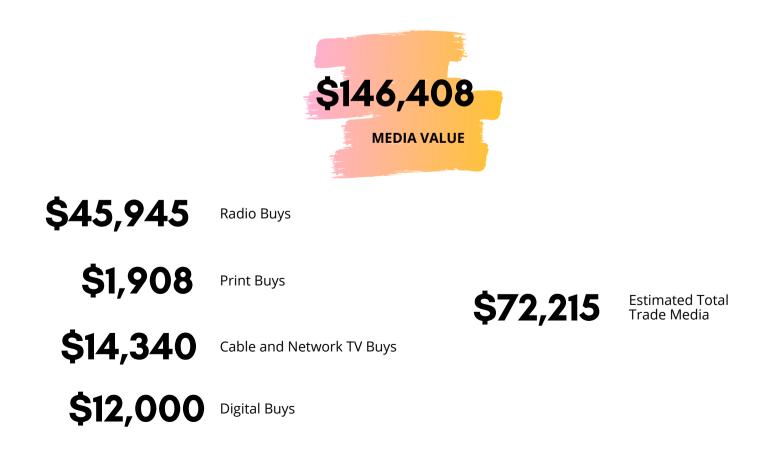


PRESS COVERAGE

As it is our mission to become nationally recognized, we know we need our media partners to help spread the **Festival spirit**. Throughout the year, we keep our media friends up-to-date on current Festival events through **press releases** and meetings to determine **coverage**. As one of the largest events in the state, local and regional (and sometimes national!) coverage is saturated with Festival happenings Festival week.

PURCHASED AND TRADE MEDIA

The Azalea Festival works with many **regional media partners** to promote the Festival. We use multiple media platforms, including **radio**, **print**, **cable** and **network TV**, **outdoor billboard**, **mobile billboards**, and **digital**. Ads are purchased and also offered on trade for Festival tickets.



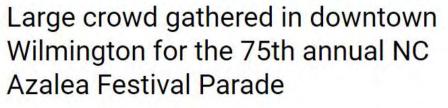
MEDIA PARTNERSHIPS

The Azalea Festival in the Media in 2022

Azalea Festival is back in bloom

TWO-YEAR BREAK ENDS FOR MANY TRADITIONAL EVENTS

🕐 April 8, 2022 🛔 North State Journal Staff 😕 Article, Features, News





North Carolina Azalea Festival brings more than \$50 million to local businesses

QV

April 6, 2022 by Peyton Furtado

April 9, 2022 by Celeste Smith







The Azalea Festival also uses Festival marketing channels to keep various audiences updated on Festival events. Three platforms heavily utilized are our website, e-marketing emails, and social media.

925,885

229,788

62,964

WEBSITE PAGEVIEWS www.ncazaleafestival.org (August 1, 2021 - August 1, 2022

WEBSITE USERS www.ncazaleafestival.org (August 1, 2021 - August 1, 2022)

SOCIAL MEDIA FOLLOWERS (Facebook, Instagram, Twitter) 233,188

EMAILS OPENED (August 4, 2021 - August 4, 2022)

23,374 EMAIL SUBSCRIBERS

WEBSITE

The Festival Website is used to provide event information and to promote event ticket sales. It is also used heavily for registration and application purposes: Volunteer, Street Fair vendor, Parade, Scholarship Pageant, Boxing Competition, Azaleas on Tour Porch Parade, and local/regional musical performers. The website is also used to funnel donations and a place for sponsor logo recognition. Additionally, the website is used to showcase our Invited Guests and houses Festival historical photos.

E-MARKETING

Festival E-marketing is also used to provide event information and to promote event ticket sales. Through our Emarketing campaigns, the Festival is able to drill down audiences into specific groups, targeting those more likely to purchase certain event tickets or merchandise based on past sales. We are also able to target specific event attendees, informing them of weather delays or other necessary event information. Festival Concert attendees receive an email the day prior to their show with relevant information, and Street Fair Vendors receive information about what else is happening during Festival week, in case they should want to join the festivities. Emails are also used to stay in communication with our volunteer chairs, Emeritus volunteers, and Past Presidents. Press releases are sent out through our E-marketing platform, which makes them more visually-appealing and informative. Higher-level sponsors are listed on every email, which provides an amazing amount of **sponsor exposure.** The Festival also has a monthly E-newsletter, "Here's the Dirt," which provides insider access and special perks to our fans. We boast a **30.3% e-mail open rate**; the average email open rate for all industries is only 21.33%.

SOCIAL MEDIA

Festival Social Media is also used to provide event information and to promote event ticket sales. The Festival relies heavily on **contesting** on its social media, giving away over 300+ event tickets annually. These contests **drive social** media engagement, promote events, and (since they are often tied to our sponsors), provide great sponsor exposure and interaction.



HERE'S THE DIRT

April 2022

WHAT'S NEW

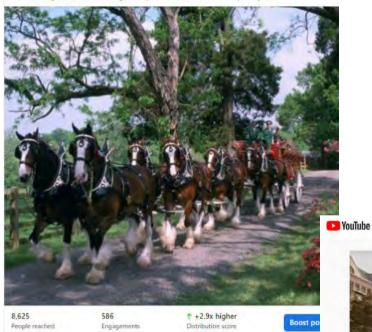
Buzzin' Blooms Launch Party You are Invited!

WICKED WEED

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North Carolina Azalea Festival at Wilmington, Inc. Published by Planoly () • April 9 • ()

Meet some of our most special guests at the Dollar General Parade: the Budweiser Clydesdales! This stunning team will be walking in the parade, so make sure to keep an eye out!



243 21 Comments 26 Sha





Celebrating 75 Years of the North Carolina Azalea Festival! 161 views Apr 1, 2022 ...more

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AZALDA PLATIVAL		23,426	34%	1.2%	都 人		No. Contraction	
August HTD 2022								
Sent on July 1, 2022		Recipients	Onen Pate	Click Rate				
July 2022 HTD		23,484	36%	0.7%	A day		11.	
		201101					+9	
Sent on June 7, 2022		Recipients		Click Rate			2 * 4	
Street Fair 2022 Public Survey		23,445	37%	1.0%				
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Sent on June 1, 2022 June 2022 HTD		Recipients 23,608	Open Rate 37%	Click Rate 0.6%	11,941 People reached	1,533 Engagements	Boost post	
June 2022 HTD		20,000		01073	98		6 Comments 10 Shares	
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HOW TO HELP	CONTEST CORN	NER		Simplified.	LAST PRINTING	DOLLAR GENERAL	C DUKE ENERGY.	
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DFS Agency

Piedmont Natural Gas

Sarah E. Pless, DDS: Renaissance Dental

Studio

US Cellular

Village at Riverlanding

Wells Fargo Wilmington Eye Wilmington Grill Accellacare

Chart Local

Trillium

US Army Recruiting

Wilmington Health

Wyndham Vacation Ownership

Azalea Limousine Services

Camille's of Wilmington Dynamic Digital Matthew's Motors

Port City Lawn Games Rex and Sons RV

Ward and Smith

Day #4 of the 75th #NCAF!



NEW IN 2022!

With **75 years of history**, the North Carolina Azalea Festival has many **traditions** and heritage events. However, we still love to **plant new events and programming** in efforts to stay fresh and relevant with today's trends and culture. Take a look at the new events and programs held in the 2022 Festival year!



Queen's Coronation Celebration Concert

A fourth concert with high levels of community engagement.

Tunes & Blooms

A FREE all-day local music festival at the gorgeous Greenfield Lake Amphitheatre.





Queen's Dinner & Dance Party

A welcome event for our visiting queens and friends.

DJ Welcome at the Garden Party

A dance party to kick off the biggest event of the year!





Clear Tote Merch

Merchandise tie-in to a Festival event, with link on ticket purchasing site. This item sold out!

Royalty Performances

FREE performances by Queen Azalea and the Queen's Court at the Piedmont Natural Gas Performing Arts Stage.





FESTIVAL VISION AND STRATEGIC PLAN

Every non-profit needs a good vision and strategic plan to ensure **proper growth** and **stability**. In 2018 the Azalea Festival Board of Directors and staff came together to **develop** our next strategic plan and vision to take us into 2024.

VISION

By 2024 the North Carolina Azalea Festival will be a nationally recognized North Carolina signature event with an expansive network of support and financial stability.

A few of the **enhanced visions** we are working on as part of our strategic plan...

- A highly engaging 75th anniversary in 2022
- \$100,000+ revenue generation in "off season"
- Estimated attendance of 500,000
- Partnership/membership in 5-10 statewide organizations/associations
- 5-10 events/programs specifically tailored to a new, niche, and/or minority crowd
- High level of community engagement and partnerships
- Build staff bench and appreciation
- \$500,000 in a "Rainy Day" fund
- \$1 million in sponsorship revenues annually
- \$50,000 in grant revenues annually
- 15% growth in Main Stage concert ticket sales







OUR PROGRESS

Check out just some of the progress we made in 2022 on our Strategic Plan and 2024 Vision...



Queen's Coronation Support

New **community partnership** with both the City of Wilmington and New Hanover County to provide \$5 and \$10 tickets to Girl Named Tom at the Queen's Coronation Celebration Concert.

Queen's Dinner & Dance Party

A new event focused on a **niche crowd** - our visiting queens coming in for the Parade.

ALEA





MORE PROGRESS...

- Had an increase of \$385,628 in sponsor revenue (totaling \$800,228), helping towards our goal of \$1 million in sponsorship revenues annually.
- Through our sponsor partner Dollar General, \$5,000 was donated to a New Hanover County School and \$5,000 to the Brigade Boys & Girls Club, enhancing community engagement and partnerships.
- Added a fourth concert to work towards a **15% growth in concert ticket sales**.
- Rebranded event to Tunes & Blooms to continue to highlight our support of local artists and garner **new local** support.
- **Partnered** with Habitat for Humanity for the Port City Duck Dash - **enhancing community engagement.**

Past Presidents' Float

Engaged our Festival's past with a special tribute float to Past Presidents for our **75th Anniversary.**

Pin Pal Partners

Intentional reach to include **minorityowned** businesses resulted in 13 new Pin Pal Partners of black women-owned businesses.





AZALEA FESTIVAL SPONSORSHIPS

As a 501(c)3, the Azalea Festival relies on the generous support of sponsors for the funding needed to put on an event of this magnitude and **impact to our community**. Sponsors are treated as **Festival family**; Festival staff truly wants what is best for each sponsor and to make sure the sponsor goals and objectives are met. Some sponsor levels are set to a specific price and package; these sponsors appreciate a **Festival ticket package** and **sponsor logo recognition Festival-wide**. Other sponsorships are more **tailored** to fit an individual sponsor's brand, needs, and goals. As a 501(c)3, some of the Festival sponsorship monies are tax-deductible for our sponsors.



GLEN DALE EVENT SPONSORS: Blade & Bow, Coastal Massage & Spa & Periwink, Flow Automotive, LM Restaurants Family of Brands, South State Bank, Tanqueray, UNCW

BENEFACTOR SPONSORS: Hawthorne Residential Partners, NC Ports, North Carolina Education Lottery, Star News

GABLE EVENT SPONSORS: Village at River Landing, DFS Agency, Piedmont Natural Gas, Sarah E. Pless DDS; Renaissance Dental Studio, US Cellular, Wells Fargo, Wilmington Eye, Wilmington Grill

DONOR SPONSORS: Acellacare, Chart Local, Coca-Cola, Corning Incorporated, Michael & Russell PLLC, Miller-Motte College, PNC, Prestige Beverage Group, Shipman & Wright LLP, Southeast Foundation & Crawl Space Repair, Wilmington Convention Center, WWAY

EVERGREEN EVENT SPONSORS: Academy Sports, Coach Reggie - The Business Grower, Carolina Hurricanes, Corning Credit Union, CPI Security, Custom Colors, Harris Teeter, Home Paramount Pest Control, Mullinix Mortgage Group, Nothing Bundt Cakes, PuroClean, Spectrum News, T-Mobile, Tidal Wellness, Trillium, US Army Recruiting, Wilmington Grill, Wilmington Health, Wyndham Destinations

TRANSPORTATION SPONSORS: Azalea Limousine Service

RV TRANSPORTATION: Rex & Sons RVS

LEGAL REPRESENTATION BY: Ward and Smith, P.A.

OFFICIAL STYLIST FOR OUR ROYALTY: Camille's of Wilmington

SPONSOR RECOGNITION

Website Home Page & Sponsor Page Footer



PATRON PACKAGES

Patron packages are available for individuals and businesses looking for a comprehensive Festival ticket package. As a financial way to support the Festival, these packages are the foundation of Festival fundraising. Patrons receive a sponsor listing on the Festival website.

E-mail Footer, All Marketing E-mails

The North Carolina Azalea Festival Thanks Its Sponsors!



City of Wilmington Cloudwyze Coastal Kia Dollar General DGX Duke Energy End of Days Distillery Hotel Ballast New Hanover Printing Stella Truist Wicked Weed Blade & Bow Coastal Massage & Periwink Flow Automotive LM Restaurants Family of Brands South State Bank Tanqueray UNCW Hawthorne Residential Partners NC Ports North Carolina Education Lottery Star News DFS Agency Piedmont Natural Gas Sarah E. Pless, DDS: Renaissance Dental Studio US Cellular Village at Riverlanding Wells Fargo Wilmington Eye Wilmington Grill Accellacare Chart Local

Coca-Cola Corning Michael & Russell, PLLC Miller-Motte College PNC Prestige Beverage Group Shipman & Wright, LLP Southeast Foundation & Crawl Space Repair Wilmington Convention Center WWAY Academy Sports The Business Growers Carolina Hurricanes Corning Credit Union **CPI** Security Custom Colors Harris Teeter Home Paramount Pest Control Mullinix Mortgage Group Nothing Bundt Cakes PuroClean T-Mobile Tidal Wellness Trillium US Army Recruiting Wilmington Health Wyndham Vacation Ownership Azalea Limousine Services Camille's of Wilmington Dynamic Digital Matthew's Motors Port City Lawn Games Rex and Sons RV Ward and Smith

164

Patrons

39 Diamond Patrons



















SPONSOR BLOOMS

We know there is A LOT to take in during Festival week - so you may have missed these awesome ways to interact with some of our sponsors and sponsorships. Take a peek at just a few of our favorites...



Dollar General Literacy Grants

Our friends at Dollar General donated \$5,000 to College Park Elementary and \$5,000 to the Brigade Boys & Girls Club towards their literacy programs during our Festival visits!

Buzzin' Blooms

Our friends at Wicked Weed unveiled an Azalea Festival beer, Buzzin' Blooms, with our LM Partners at the Bluewater launch party.





Budweiser Clydesdales

Our sponsor partner, Adams Beverages, helped us secure the Clydesdales for a week-long visit!

Coastal Massage & Spa | Periwink

Our friends at Coastal Massage & Spa | Periwink provided tea and coffee at many Festival events, and even \$50 massage gift certificates for all our sponsors!



Other fun sponsorship notes...

- We were thrilled to welcome two new Major Sponsors to the Festival Family: Coastal Kia and Truist!
- For the first time we had a Presenting Sponsor of Boxing thank you U.S. Army Recruiting!
- Coastal Kia, a new Major Sponsor, shared that a Festival concert attendee saw a Kia on display at the Concerts, and bought a car the next day!
- We had our first Presenting Sponsor of Azaleas on Tour Porch Parade Custom Colors in only our second year of this event.
- We had our first Presenting Sponsor of our Festival Fun Guide PuroClean in only our second year of this item.

THANK YOU!



